AGRICULTURAL TRACK
LIMITED WARRANTY

RUBBER TRACK

THE TRUSTED SOURCE FOR THE **TOUGHEST TRACK**

Trackman

AGRICULTURAL TRACK
LIMITED WARRANTY

Eligibility

You are eligible for the benefits of this limited warranty if you are the original owner, or authorized agent of the original owner, of new Trackman agricultural service rubber tracks. This Limited Warranty is from Trackman.

Coverage

Trackman agricultural service rubber tracks that become unserviceable due to a covered warranty condition within 48 months or 2000 hours of service from their introduction into service are eligible for coverage under the Trackman agricultural rubber track limited warranty.Warranty consideration is applicable only to the track purchase price and does not include removal or installation charges, or any special, incidental, or consequential charges.
This limited warranty covers only tracks that bear proper Trackman identification, that have been used only on the equipment on which they were originally installed in accordance with the equipment manufacturer's or Trackman's recommendations.

Covered Conditions

- Guide/drive lug loss due to lack of adhesion.
- Delamination of tracks due to lack of adhesion resulting from the manufacturing process.
- Smooth void area in the interior of the tread lug.
- Tread lug separation with smooth interface between lug and carcass.

Not Covered

- Trackman agricultural service rubber track purchased more than 48 months prior to presentation for adjustment.
- Trackman rubber track designed for non-agricultural service.
- Tracks marked "Prototype."
- Prolonged on-road use. These tracks are not certified for such use by the United States Department of Transportation. Speeds must not exceed 25 mph (40 kph) or recommendation of OEM (whichever is lower).
- There is no warranty on tracks used on gear tooth drive systems.
- Irregular wear or damage due to cuts, scuffing, snags, machine malfunction or damage, wreck, collision, fire, chemical damage, overloading, misapplication, misuse, negligence, or mechanical condition of vehicle.
- Chunked, ripped or missing lugs caused by cuts from a sharp object or due to overloading.
- Guide/drive lug wear caused by improper alignment of the tracks. For example, if a tractor is run misaligned the idler wheel will rub against the inside of guide lug and friction will cause excessive temperature to build up. Excessive heat from the friction will cause rubber bonding to fail and chunking will occur.
- Guide/drive lug wear caused by running the track in extreme hillside conditions.
- Cable that is cut by a sharp object or implement.
- Exposed cables that are caused by:
  - Improper maintenance of mid-roller wheels
  - Interference from implements used in the application
  - Excessive slip between track and drive wheel
- Carcass failure caused by cuts to the rubber from rocks or implements that damage cables. The exposure of the cable to moisture, dirt and the elements will eventually cause corrosion and will make the track unserviceable.
- Conditions which impact the appearance of the rubber track but do not make the track unserviceable. Some examples include:

Exposed or frayed fabric

This may appear in guide/drive lug path area or drive wheel area. It is normal for the contact between drive wheels, idler wheels and mid-roller wheels to wear the rubber covering fabric reinforcement, causing exposure of fabric and for that fabric to fray as the track wears. Such frayed fabric may be an indication of improper alignment.

Tread flex cracking

Flex cracking occurs over time as a result of bending around drive, idler and mid-roller wheels.

- Small surface cracks will appear in most tracks after a few hundred hours of operation. Cracks usually appear on the track surface between tread lugs. This is normal wear.
- Surface cracking at base of tread lugs occurs as a normal part of wear.
- As tracks remain in operation, surface cracking will continue to spread.
- Tracks with surface cracks can continue to be used.

Guide/drive lug flex cracking

Cracking along guide/drive lugs is a normal part of wear and occurs over time as a result of bending around drive, idler and mid-roller wheels. This cracking will not affect operation of track.

- When track is first broken in, you may observe small cracks along outside edge of guide/drive lugs.
- As tracks remain in operation, cracking around guide/drive lugs will occur.
- As track ages the cracks around guide/drive lugs will continue to spread.
- Tracks with guide/drive lug flex cracking can continue to be used.

Prorated Replacement

Trackman agricultural rubber tracks covered by this limited warranty that become unserviceable due to a covered warranty condition outside of the no-charge replacement period (0-12 months and less than 1000 hours; see chart) and within 48 months from introduction into service will be replaced on a prorated basis. The warranty replacement price will be calculated by multiplying the manufacturer's suggested retail price (MSRP) by the percentage determined from the "Warranty Replacement Price Table" shown on the following chart.

For a detailed overview of warranty periods and service hours, see the tables on the back.

Introduction Into Service Date

The purchase date will be used to establish the date that tracks are introduced into service, or absent proof of purchase, the date of manufacture. The “months” above represent the number of months since introduction into service (either as an OEM factory installed option or as a replacement product). Example: The MSRP = $6000. Track Age = 20 months and 1250 service hours. Based upon the table, the owner of the warranty track will pay 50% x $6000 = $3000 for a replacement warranty track.

Track Service Life

The service life of any specific track cannot be predicted in terms of hours of use since service conditions vary widely. The wear rate and serviceability of a track over time is a function of the service conditions (load, speed, maintenance, operating and soil conditions, etc.) to which a track is subjected. Even if operating conditions and tractor and track maintenance are identical, in different regions varying soils and ground surface will significantly affect track wear. Although little can be done to compensate for harsh soil conditions and their impact on track wear, proper servicing, proper alignment of track to undercarriage, regular inspections and regular maintenance are key to receiving the maximum benefit from your tracks. Although traction may be reduced, the loss of one or several tread lugs because of cuts or shearing will not prevent your track from operating.

If one or several lugs are only partially cut off and flapping occurs, we recommend that the loose portion of the lug be cut off as soon as possible to prevent tearing down further into the track. You may continue using your track normally as long as cuts or rips do not extend down to the cable. Operators should check their track each day and note any major cuts or damage that may have occurred during previous operation. A common indication of a cut or foreign object damage to guide/drive lugs or tread lugs is the appearance of several damaged lugs or tread in the same area, or a repeating pattern of damage.

Legal Rights

No representative or dealer has authority to make any representation, promise or agreement or modification to this warranty on behalf of Continental except as stated herein.

THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION PRINTED ABOVE AND TRACKMAN DOES NOT IN ANY WAY WARRANT THE FITNESS OF THE TRACKS FOR ANY PARTICULAR PURPOSE. ALL WARRANTIES IMPLIED BY STATE LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTIES SET FORTH ABOVE. Some states or provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. **WITH THE EXCEPTION OF ANY WARRANTIES REQUIRED BY STATE LAW, AS HEREBY LIMITED, THE FOREGOING EXPRESS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, GUARANTEES, AGREEMENTS AND SIMILAR OBLIGATIONS OF TRACKMAN WITH RESPECT TO ANY TRACK.**

TRACKMAN'S LIABILITY AND PURCHASER’S SOLE REMEDY, WHETHER IN CONTRACT, UNDER ANY WARRANTY, IN TORT (INCLUDING NEGLIGENCE), IN STRICT LIABILITY OR OTHERWISE SHALL BE LIMITED TO THE REPLACEMENT OF THE TRACKS. UNDER NO CIRCUMSTANCES SHALL CONTINENTAL BE LIABLE FOR ANY SPECIAL, INCIDENTIAL, OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, PERSONAL INJURY, PROPERTY DAMAGE, DAMAGE OR LOSS OF EQUIPMENT, LOST PROFITS OR REVENUE, COSTS OF RENTING REPLACEMENTS AND OTHER ADDITIONAL EXPENSES, EVEN IF TRACKMAN HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE OR LOSS. Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

TRACKMAN WILL NOT BE LIABLE FOR ANY DAMAGES, LOSSES OR EXPENSES AS A RESULT OF THE END USER’S NEGLIGENCE, WHETHER DEEMED ACTIVE OR PASSIVE AND WHETHER OR NOT ANY SUCH NEGLIGENCE IS THE SOLE CAUSE OF ANY SUCH DAMAGE, LOSS OR EXPENSE.

Any track, no matter how well-constructed, may fail in service or otherwise become unserviceable due to conditions beyond the control of the manufacturer. This limited warranty is not a representation that a track failure cannot occur.
This limited warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province.

Owner’s Obligation

The track owner, or authorized agent of the track owner, must present the unserviceable track and proof of purchase to a participating dealership. The track owner or authorized agent must also completely fill out and sign a Trackman Rubber Track Claim Form. This claim form must be accompanied by a clear and visible photograph of the warranty condition that made the track unserviceable. These should be sent to Trackman's warranty administrator. The track owner or authorized agent must pay for taxes, installation or any other additional service ordered at the time of adjustment. Warranty track must be purchased within 90 days of Trackman's approval of the warranty claim.

Filing Instructions

All warranty claim forms must be accompanied by a valid Trackman Rubber Track Claim Form, which includes:

- TM number of the track/AU Number/Hours of Service for track
- Date of track purchase
- Date track became unserviceable
- Picture of condition that rendered track unserviceable
- Picture of equipment on which track was operating

The track TM number will be found on the rubber track either embossed on the inside wheel path of the track and/or molded on the top of several of the guide/drive lugs. The TM number begins with the letters “TM” followed by 6 numeric digits (example: TM236167).

In order for claims to be processed, the dealer must submit the completed claim form and the photographs to:

Trackman
Attn: Warranty Department
1115 S. Wayne Street, St. Marys, OH 45885

Or via e-mail:
warranty@trackmantracks.com

Contact
TAGEX Technischer Handel GmbH
Waldwiese 7
D - 32676 Lügde-Rischenau

+49 5283 949019

at@tagex.de

TAGEX webshop

Ag 4 year Warranty Positive Drive	Hours of Service				
Months of Service*	0-1000	1001-1500	1501-2000	2001-2500	›2500
0-12 Months	0%	40%	70%	90%	100%
13-24 Months	20%	50%	75%	90%	100%
25-36 Months	40%	60%	80%	90%	100%
37-48 Months	60%	80%	90%	90%	100%

Ag 4 year Warranty Friction Drive	Hours of Service						
Months of Service	0-1000	1001-1500	1501-2000	2001-2500	2501-4000	4001-4500	›4500
0-12 Months	0%	40%	70%	80%	90%	95%	100%
13-24 Months	20%	50%	75%	85%	90%	95%	100%
25-36 Months	40%	60%	80%	90%	90%	95%	100%
37-48 Months	60%	80%	90%	90%	90%	95%	100%

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